

User Support Technician (NOC 22221)

Whiterock Ventures Inc

Job ID
48557

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LOCATION	DATE POSTED	EXPIRY DATE	
2235 76 Ave NW, Edmonton, AB, AB Alberta	19-12-2025	14-12-2026	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 36.00 hourly / 35 hours per week	1 year to less than 2 years	College/CEGEP

Job Details

Company: Whiterock Ventures Inc

Position: User Support Technician (NOC 22221)

Vacancy:1

Wage:\$36.00 hourly / 35 hours per week

Terms of employment: Permanent employment ,Full time ,Day, Evening, Weekend

Business & job location: 2235 76 Ave NW Edmonton, AB T6P 1P6

Job Description

languages
English

Education
College/CEGEP

Experience
1 year to less than 2 years

On site
Work must be completed at the physical location. There is no option to work remotely.

Responsibilities
Tasks
Respond to users experiencing difficulties with computer
Consult user guides, technical manuals and other documents to research and implement solutions

Collect, organize and maintain a problems and solutions log for use by other technical support analysts
Provide business systems, network and Internet support to users in response to identified difficulties
Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

Additional information

Work conditions and physical capabilities

Fast-paced environment

Repetitive tasks

Attention to detail

Personal suitability

Client focus

Organized

Team player

How to apply

By email

sales@whiterockventures.ca