Application Support Analyst

Study2020 Consulting Inc

Job ID
50159

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LOCATION	DATE POSTED	EXPIRY DATE
#520-700 West Pender Street, Vancouver, BC V6C 1G8, Canada, Vancouver, BC | British Columbia	14-05-2026	10-11-2026

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD $36.60 to $38.00 per hour (to be negotiated, may depend on experience)	2 years to less than 3 years	Bachelor's degree

Job Details

Employer: Study2020 Consulting Inc.

Location: #520-700 West Pender Street, Vancouver, BC V6C 1G8, Canada

Position: Application Support Analyst

Available Position: 1

Type of Employment: Full-time, Permanent

Working hours: 30 ~ 40 hours per week

Wage: $36.60 to $38.00 per hour (to be negotiated, may depend on experience)

Benefit:

Dental, Health Care and Vision Care plan

Please send your resume with a cover letter to study2020.job@gmail.com; however, only selected candidates will be contacted for an interview.

Job Description

Duties but are not limited to the following:

Analyze and resolve software application issues reported by users or detected through monitoring tools.

Provide end-user support, guiding them on the effective use of applications and troubleshooting problems.

Configure and maintain application systems to ensure optimal performance and alignment with business needs.

Test and implement software upgrades and patches to maintain application security and functionality.

Collaborate with development teams to identify and address system bugs or inefficiencies.

Maintain accurate documentation of application configurations, known issues, and troubleshooting procedures.

Monitor application performance and suggest improvements to enhance system efficiency.

Provide training and onboarding support to new users or clients regarding the use of software applications.

Assist in the design and implementation of new application features based on user feedback and business requirements.

Ensure data integrity by performing routine checks and troubleshooting data-related issues within applications.

Qualifications:

Completion of a college program in computer science, computer programming or network administration is usually required.

College or other courses in computer programming or network administration are usually required.

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