

Front desk agent

Hampton Inn Kamloops

Job ID
51857

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LOCATION	DATE POSTED	EXPIRY DATE	
1245 Rogers Way, Kamloops, BC British Columbia	29-10-2026	27-04-2027	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 19.25	Experience an asset	Secondary (high) school graduation certificate

Job Details

Location: 1245 Rogers Way, Kamloops, BC, V1S 1R9

Work location: On site

Salary: 19.25 hourly / 35 to 40 hours per week

Terms of employment: Permanent employment

Full time: Evening, Morning, Night, Day, Weekend

Starts as soon as possible

Vacancies: 2 vacancies

Languages: English

Education: Secondary (high) school graduation certificate

Experience: Experience an asset

On site: Work must be completed at the physical location. There is no option to work remotely.

Job Description

Tasks: Investigate complaints and claims, Register arriving guests and assign rooms, Resolve complaints and claims, Process group arrivals and departures, Take, cancel and change room reservations, Provide information on hotel facilities and services, Provide general information about points of interest in the area, Process guests' departures, calculate charges and receive payments, Maintain an inventory of vacancies, reservations and room assignments, Follow emergency and safety procedures, Answer telephone and relay telephone calls and messages, Assist clients/guests with special needs, Contact customers to deliver requested wakeup calls

Work conditions and physical capabilities: Attention to detail, Fast-paced environment

Personal suitability: Dependability, Judgement, Organized, Team player, Resourcefulness

Employment groups: This employer promotes equal employment opportunities for all job applicants, including those self-identifying as a member of these groups:

Support for persons with disabilities: Participates in a government or community program or initiative that supports persons with disabilities

Support for newcomers and refugees: Participates in a government or community program or initiative that supports newcomers and/or refugees

Support for youths: Participates in a government or community program or initiative that supports youth employment

Support for Veterans: Participates in a government or community program or initiative that supports Veterans, offers flexible onboarding options to allow Veterans to gradually adapt to the civilian workplace (for example: gradually increasing hours and responsibilities, etc.)

Support for Indigenous people: Participates in a government or community program or initiative that supports Indigenous people

Support for mature workers: Participates in a government or community program or initiative that supports mature workers, Offers phased re-entry options for mature workers who are returning to work after retiring (for example: gradually increasing hours and responsibilities)

Supports for visible minorities: Participates in a government or community program or initiative that supports members of visible minorities, applies hiring policies that discourage discrimination against members of visible minorities (for example: anonymizing the hiring process, etc.)

You can apply if you are:

a Canadian citizen

a permanent resident of Canada

a temporary resident of Canada with a valid work permit

Do not apply if you are not authorized to work in Canada. The employer will not respond to your application.

How to apply

By email

resumes@phihotelgroup.com

In person

1245 Rogers Way, Kamloops, BC, V1S 1R9

Between 11:00 AM and 03:00 PM